

BUSINESS CAREWARE



CABS 7.1 Release Notes



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1 CABS 7.1 Release Notes

1.1 Product Description

1.2 What's New in CABS 7.1

1.2.1 Features and Functionality

Function	Change	Detail
	Enhanced Security	<p>User authentication and management functionality added.</p> <p>Password encrypted in DB [System].EncryptUserPWord=1 to switch on Enforced password complexity [System].PWordComplexRule=8;L;U;N to configure Enforce Password Expiry [System].PWordExpiryDays=90 to set 90 days Enforce Account Expiry (via User Maintenance) Enforce Lockout Policy (via Executable details screen) which sets [System].LockOutActive=1 Enhanced User Groups (via Operator Groups Maintenance Screen)</p> <p>New and updated database objects: fn_has_numeric fn_has_lowercase fn_has_uppercase fn_password_complex OP_FILE fn_check_lockoutactive fn_check_pword_date uf_MergeStringsNoDup utf_OpFileGr utf_OpFile utf_PossibleOpGroupParents vw_OpFileGroupLookUp vw_OpGroupDepartments vw_OpFileEnh</p>
Finance Manager	Split Billing	<p>A new Cost/Report Centre record is required to be added to the [SYS_ABBR] table via the Descriptions and Codes screen. The new code to be used is CCSPLT.</p> <p>New Extra template records are required to be added to the [POST_DEF] table via the Posting Code Configuration screen. These Extras need to be assigned to the new Cost/Report Centre of</p>

		<p>CCSPLT.</p> <p>New Split Cost tabs will appear on the MBR (Event) & Function screens if Split Cost template Extras exist in the database.</p> <p>For CABS Web a new web.config setting invokes the entry/update functionality in the web. <code><add key="SplitCostsVisible" value="True" /></code></p> <p>New and updated database objects: CABS_FillExtraDiary CABSWeb_GetSplitCosts Extra_Colours</p>
	Data Dictionary Layer 2	<p>Enhancement to facilitate customers being able to access CABS data via their own reporting tool.</p> <p>New and updated database objects: DD_FinanceTransactions DD_InvoicedTransactions DD_InvoicedTransactionsWithHubandOutlet DD_Locations DD_Activity_Type_Codes DD_AllBookings DD_UnInvoicedTransactionsWithHubandOutlet DD_AllTransactionsWithHubandOutlet DD_Charge_Code_Descriptions DD_Clients DD_Client_Type_Codes DD_Cost_Report_Center DD_FutureBookingsExcCancel DD_FutureBookingsSummary DD_Guest_Type DD_RoomsWithServicePointandHub DD_HospitalityIncome DD_Housekeeping_Status DD_InvoicedTransactionsWithHubandOutlet DD_Letter_Type_Codes DD_Location_Codes DD_Market_Segment_Code DD_Meeting_Types DD_Membership_Types DD_Operation_Report_Groups DD_Outlets DD_Position_Codes DD_Reason_Codes DD_Reservation_Status DD_Room_Group_Codes DD_Room_Status DD_Room_Types</p>

		DD_Room_Uses DD_ServicePoints DD_Special_Interest_Groups DD_System_Tags DD_TransactionSummary DD_UninvoicedTransactions DD_Uninvoiced_Revenue DD_Visitor_Location_Code
	MBR and Function Notes Audit Logs	MBRFILE changes are logged and can be reported on via additional button on MBR Details Screen Function Note changes are logged and can be reported on via an additional button on the Function Details Screen New and updated database objects: AUD_MBRFILE vwAudit_MBR FUNCNOTES AUD_FUNCNOTES FUNC_NOTES_UPDATE_INSERT vwAudit_Functions vwAudit_FunctionsNotes vwAudit_Visitors
	Enable Adding Attachments To MBRS / Bookings	Need Info From Somebody - Pete is not sure this has been implemented
	Make Entry Of The Menu Name Mandatory When Assigning A Menu To A Booking	Contained in new CABS exe.
	Show the conflicting Function Number In The Advisory Message	Contained in new CABS exe.
	Capture Email Profile And Sent Address In Auto-Emailer	Need Info From Somebody – Pete is not sure this has been implemented
	New Email Templates	New Email Templates: HospitalityBookingConfirmation.tem RequestITSupport.tem OperationsSheetToFDHelpdesk.tem ConfirmationOfShowRound.tem ChangeofEConAnEvent.tem RequestWIFICodesFromIT.tem ThankYouandFeedbackFromCustomer.tem New Format Files: EXTRA_LINE2.htm

		<p>EXTRA_LINE3.htm</p> <p>New CABS Tags: MBRClientFromFunc MBRContactFromFunc MBR_SALUTFromFunc AcctManagerPosFromUserSetUp AcctManagerTelFromUserSetUp AcctManagerFirstNameFromUserSetUp AcctManagerEmailFromUserSetUp AcctManagerFromClass EventTitleFromFunc</p>
	New MBR Documents	???
	New Reports	<p>The following reports have been added:</p> <p>ExtrasList OpSheet Upselling RoomUsage AuditMBR Report AuditFuncNotes Docket</p>
	New Extras Monitor (Docket Printing)	<p>Functionality added to enable catering dockets to be printed in service points.</p> <p>The following reports have been added: vw_MonitorWithDocket vw_PrintableDockets</p>
	New Service Request App	<p>New Web App to facilitate the request and delivery of Extras.</p> <p>New and updated database objects: vw_TodaysBookings utf_FuncsTodayForRoom vw_Locations vw_RoomUses vw_RoomStatuses vw_Bookings uf_GetMBRName CABS_Add_Extra CABS_Add_Delivered_Extra vw_ExtrasTree utf_ExtraTreeByLoc1</p>
	New Auto Emails	???
Finance Manager	New FSI	Enables CABS user to map CABS data fields to an export file for subsequent upload to a Finance system.

		<p>New and updated database objects:</p> <ul style="list-style-type: none"> uf_RoomBuilding uf_FunctionBuilding usp_AddRoomToGroup vw_locations
System Manager	Online Reference Guide	<p>Online Reference Guide has been updated</p> <p>File location: CABSData.DataDir + '\HelpFiles\index.htm'</p>

1.2.2 Minor Changes in CABS 7.1

Item	Change Description
1	<p>Bug Fix - HD003160</p> <p>When opening the Folio Diary for the first time, ensure it does not appear blank and unpopulated when no Room Type is selected (assuming there are records to be displayed).</p>
2	<p>Performance Issue.</p> <p>When using CabsTags the datatype of the parameter was not set resulting in an implicit conversion overhead. Set parameter datatype to ftString.</p>
3	<p>Bug Fix</p> <p>When using the Auto Extra setup. Only clear the list of rooms down if the user alters the rooms list.</p>
4	<p>Bug Fix</p> <p>Double Click on Visitor Button on Sidebar on Main Form was causing an Access Violation.</p>
5	<p>Bug Fix</p> <p>When opening the Folio Diary for the first time, ensure it does not appear blank and unpopulated when no Room Type is selected (assuming there are records to be displayed).</p>
6	<p>Bug Fix</p> <p>If a Multiroom's subroom code has a period then prevent an 'Object not found' error msg surfacing on the Diary.</p>
7	<p>Bug Fix</p> <p>Ensure correct display of configured Locations.</p>
8	<p>Bug Fix</p> <p>Do NOT show Restaurant Rooms & Functions on the new Function View diary</p>
9	<p>Bug Fix</p> <p>Inherit restaurant booking start & end dates when adding an Extra to a Restaurant booking.</p>
10	<p>Bug Fix</p> <p>Only enable Add/ Undo buttons on Restaurant Screen if in Edit or Insert mode.</p>
11	<p>Bug Fix</p> <p>Prevent 'Subquery returned more than 1 value' error when deleting</p>

	an MBR.
12	Bug Fix Ensure a Locked booking is displayed more clearly with more concentrated slash lines.
13	Bug Fix Batch Invoice Print Screen. 'Select All' & 'Unselect All' btns should only be enabled if Grid populated.
14	Bug Fix The new Planner introduced for V6 has a different Caption to update, ensure it is updated correctly when moving between dates on the Diary.
15	Bug Fix Only enable the Delete button for an Extra if Extras exist.
16	Bug Fix To cater for non-standard temporary table creation & drop when 'dbo' not used. [System].DbTableOwner=dbo [default]
17	Bug Fix When [Main].NewMainMenu=1, prevent Access Violations in USER32.dll when building up the Report Menu.
18	Bug Fix [Logon].CharMask=* [default] Cannot use an empty string as a config setting. Needs to be an actual space if no password char is to be used.
19	Bug Fix Increase 'sLocs' parameter for <i>cabs_GetAvailableRooms</i> SPROC call to varchar(8000). Other SPROCS & Web code also updated. <i>cabs_get_best_room</i> <i>cabsweb_get_holidays</i> <i>cabsweb_GetDummyRoom</i>
20	Bug Fix Fix missing Refresh Button on MBR Search Screen
21	Room Types are specific to a Location so only show those that the user has access to based on their configured locations
22	Mandatory Purpose field when making a booking. New setting: [NewBooking].MandatoryPurposeField=1 If not user accessible take out new setting

2 CABS Installation

2.1 CABS Installation Overview

The CABS V7 Installation contains three .msi Packages. **V7_Server_CR11.msi** is the Install for the Server, **crystal11dllsetup32bit.msi** is the Install for 32-bit Client Workstations and **crystal11dllsetup64bit.msi** is the Install for 64-bit Client Workstations.

2.1.1 Server Installation

2.1.1.1 The Shared Files

The Server Installation will install the Shared Files for CABS and the required Utilities to configure the Software and the Workstations. This needs to be loaded onto a Shared Server so that the users can get access to the files.

Some folders require Read/Write access in order for CABS to function correctly. These Folders are the Data folder, the Reports folder, the Documents folder and the Screens folder.

2.1.1.2 The Database

When the Installation has completed, no actual data has been installed. A CABS Database should be created on the SQL Server and a SQL Script needs to be run against it in order to create the required Database Objects for CABS to run. The script also contains default values that are pre-installed. The script (CABS_MSSQL_DATABASE_V7.sql) can be found in the “Scripts” folder included with the Server Install package and is situated within the “Data” Folder.

N.B. If you use split tables then this script may need to be modified before running due to the indexes which are created. Please raise this with our Support Desk on 0800 064 2023, if required. (Database Setup – Please see the [How Do I...](#) section below.)

2.1.2 Workstation Installation

2.1.2.1 The Local Files

The **crystal11dllsetup*** Installations load the Crystal Runtime files required for running Reports from within CABS. These can be found in the “Workstations” Folder supplied with the install.

2.1.2.2 The Registry Setting Update

A Registry Setting pointing to the CABS Shared Directory needs to exist on each Workstation for CABS to Function.

The program (**CABS_Reg_Edit.exe**) can be used to update the Registry accordingly. This is loaded with the Server Installation in a Folder called “Utils”.

When you set the Registry Setting on one machine, a text file containing the chosen path is saved in that directory. This is used when you setup future machines so that you do not need to locate the path each time. For this to work successfully, it is recommended that you use a UNC path to access the CABS Shared Directory or common mapped drive letter.

2.1.2.3 The Program

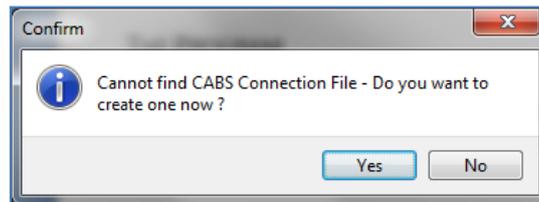
The CABS Program (Cabs4w_V7_W7.exe) is included with the Server Install package and is loaded into the “Program” Folder. As the files are stored in a Shared Location, a Shortcut to this file is not created. This should be a manual process.

Please note: A CABS Executable suitable for earlier versions of Windows than version 7, can be supplied upon request.

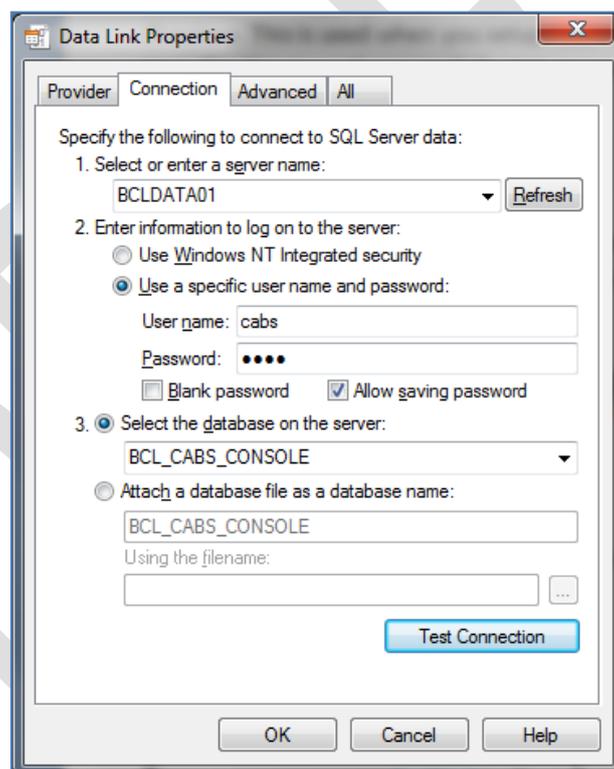
2.1.3 Running CABS for the First Time

2.1.3.1 The Connection

When you try and run the application for the first time, you will be required to set up the connection to the CABS Database.



Click on "Yes" and you will be taken to the Data Link Properties form.



You will need to fill in the Server Name, the Login Information and the Database Name. It is recommended that a specific Username and Password is used to login to the SQL Server. This needs to be set up under the Security Logins on the SQL Server itself.

Once this information has been added click "Test Connection" to prove the connection and click "OK" to save the changes.

2.1.3.2 The License

You will be required to License the CABS Product before you are able to log in.

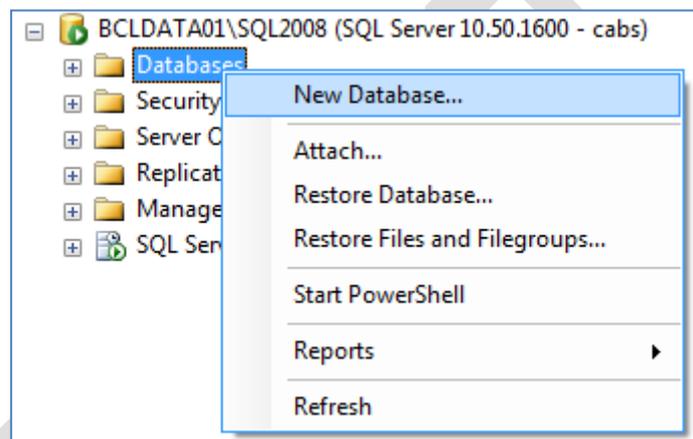
(Licensing – Please see the [How Do I...](#) section below.)

2.2 How Do I...

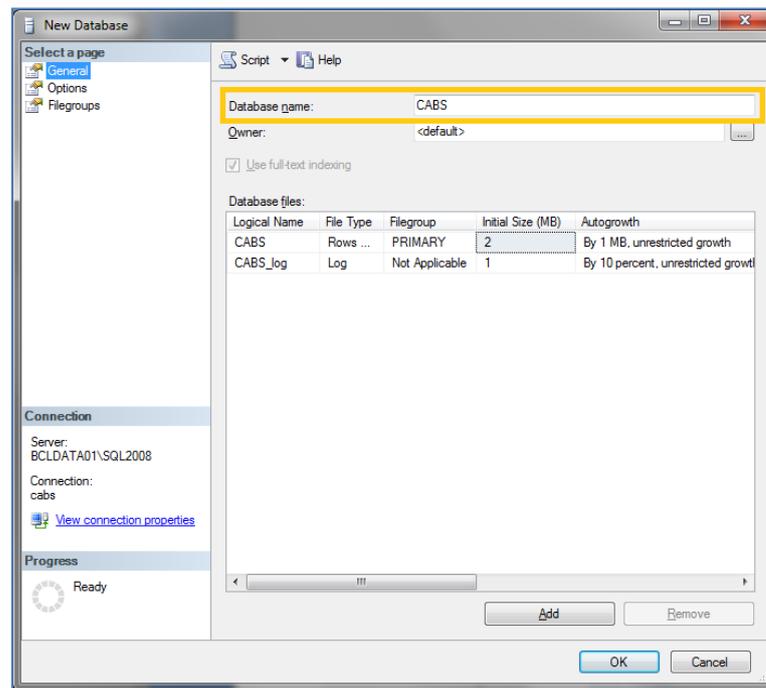
2.2.1 ...Create A CABS Database?

Based on a SQL Server 2008 Installation (SQL Server 2000 and 2005 are also supported).

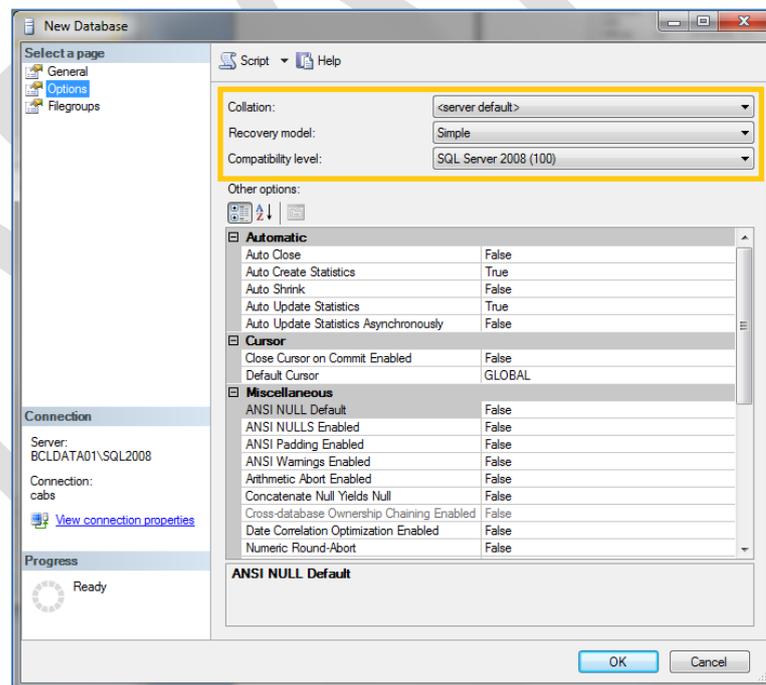
1. In SQL Server Management Studio, right-click on Database and select “New Database...”



2. Enter the Database Name



3. The default options can be used

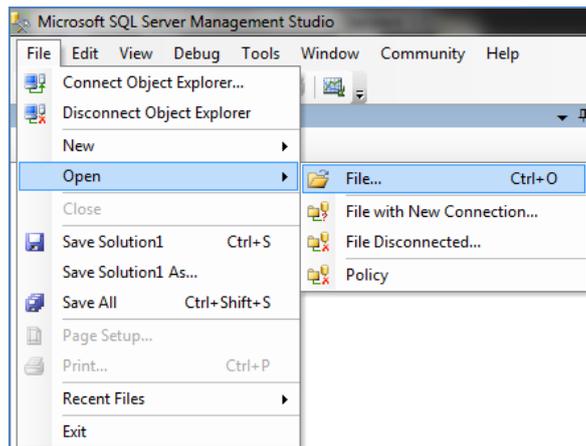


4. Click "OK" to create the Database

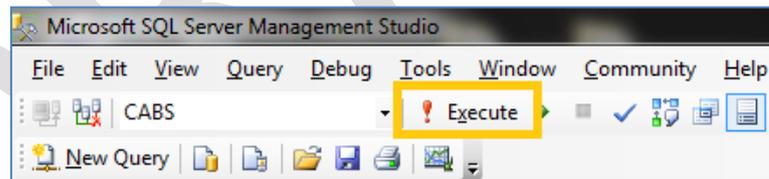
2.2.2 ...Run The CABS Database Script?

Based on a SQL Server 2008 Installation (SQL Server 2000 and 2005 are also supported).

1. In SQL Server Management Studio, click on the CABS Database to highlight it as the selected Database.
2. Then, click on File → Open → File...



3. Select the **CABS_MSSQL_DATABASE_V7.sql** Script from its saved location. The file will load into the Query Window.
4. Click “! Execute”



2.2.3 ...License CABS?

To License CABS, you must contact Business Careware Support Desk on **0800 064 2023**, or speak to your CABS Ambassador.

N.B. CABS v7.0 informs all users when the licence is about to expire. The default config setting for the notification is 30 days.

(To change this please see 1.2.1 FEATURES AND FUNCTIONALITY... section above under System Manager – Licence Messaging)

2.3 CABS V7 Installation Task List

2.3.1 Server Install

Task	Description	Req'd
01	Run the <i>V7_Server_CR11.msi</i> install	*
02	Share the Cabs4w Folder and grant the appropriate permissions	*
03	Create a Database called for CABS on the SQL Server	*
04	Run the <i>CABS_MSSQL_DATABASE_V7.sql</i> Script against the Database	*

2.3.2 Workstation Install

Task	Description	Req'd
01	Install Crystal Reports 11 using the <i>crystal11dllsetup*</i> program	*
02	Update the Registry Setting using the <i>CABS_Reg_Edit.exe</i> program	*
03	Supply access to the <i>CABS4W_V7.exe</i> program, either Locally or Shared	*
04	Run the CABS application and configure the Connection to the CABS Server/Database	*
05	License the CABS Product	*

3 CABS Upgrade

3.1 Introduction

3.1.1 General

Our recommended procedure for upgrading CABS is to:

1. Backup the live database
2. Restore it in a test environment
3. Follow the steps outlined below (with a selected subset of users)
4. Check everything is as expected
5. Select a suitable time
6. Log all users out of CABS
7. Backup the live database
8. Follow the steps below in live
9. Allow test users back in to do final acceptance testing
10. Readmit normal users

3.2 Overview

The CABS V7.0 Upgrade Installation contains an .msi Package (*V7_Server_Update_627CR11.msi*) which will install the required files for V7.0. Some of which will need to be applied to the Live Shared

Directory.

3.3 Prerequisites

- It is assumed that you are already on the latest version of CABS V6.2.
- .NET Framework 4.5.1 or later is required on the Workstations.

3.4 Server Installation

3.4.1 The Files

The Installation will install the required files for CABS V7.0. These need to be installed into a separate location than the existing Shared Files and copied across to the relevant Folder. The default path is set to **C:\Program Files\Cabs4w_V7**.

The following Folders and Files are loaded.

Folder	File/s	Notes	Action
V7_Data	HelperClasses.dll HelperClasses.pdb ReportBootApp.application ReportBootApp.exe ReportBootApp.exe.config ReportViewer.application ReportViewer.exe ReportViewer.exe.config ReportViewer.exe.manifest ReportViewer.pdb ReportViewer.vshost.application ReportViewer.vshost.exe ReportViewer.vshost.exe.config ReportViewer.vshost.exe.manifest	Applications used to run the CABS Reports	This file needs to be placed into the Live Shared CABS Data Folder
V7_Documents	CABSV7UpgradeGuide_Vx.pdf	This Document	N/A
V7_Program	CABS4W_V7_W7.exe	The CABS V7 Executable	As detailed under the <u>WORKSTATION INSTALLATION</u> section

Folder	File/s	Notes	Action
V7_Reports	[New]		
	6 Files		These files need to be placed into the Live Shared CABS Reports Folder.
	[Standard]		
	71 Files	Reports Files configured for new Decimal handling.	These files need to be placed into the Live Shared CABS Reports Folder, but only for non-customised Reports.
V7_Scripts	01. CABS_V7_Prep_Vx.sql	This script will prepare the CABS Database for V7.	As per <u>THE DATABASE</u> section
	02. CABS_V7_Install_Vx.sql	The Database Upgrade Script.	
	03. VERIFY_Float2DecimalConversion.sql	This script will verify records for the Float to Decimal conversion.	
	04. UPDATE_FloatValuesForConversion.sql	This script will update records for the Float to Decimal conversion to a suitable value if they cannot be converted.	
	05. Float2Decimal.sql	This script will convert Float Values to Decimal.	
	06. INSERT_CABS_V6_Settings.sql	These scripts will insert the default shared settings for CABS.	
	07. INSERT_CABS_V7_Settings.sql		
	08. INSERT_CABS_V7_Settings_Local.sql	This script will insert the default local settings for CABS for existing operators.	
	09. rebuild_prikeys_indexes.sql	This script will rebuild the Indexes for CABS (optional).	
	<p><i>If you use split tables then some scripts may need to be modified before running due to the indexes which are created. Please raise this with your Application Consultant, if required.</i></p>		

Folder	File/s	Notes	Action
V7_Utils	CABS_Reg_Edit.exe	This program can be used to install the Registry Key for new Workstation installs.	Run on a new workstation where required.
	IniToDbConversion.exe	This program can be used to import the local and shared cabs4w.ini file settings.	Run on each workstation where required.
V7_Workstation	crystal11dllsetup32bit.msi (zipped) crystal11dllsetup64bit.msi (zipped)	This program is used to install the local files required for using the Crystal 11 Reports.	Run on each workstation where required.

3.4.2 The Database

When the Installation has completed, no actual data has been installed. A series of SQL Scripts need to be run against the CABS Database in order to create the required Database Objects for CABS V7.0, make any updates and insert any settings.

The scripts can be found in the “V7_Scripts” folder included with the Server Install package and must be run in the order specified.

(Database Setup – Please see the How Do I... section below.)

3.5 Workstation Installation

3.5.1 The Program

The CABS Program (**CABS4W_V7.exe**) is included with the Server Install package and is loaded into the “V7_Program” Folder.

Please note: A CABS Executable suitable for earlier versions of Windows than version 7, can be supplied upon request.

If the Workstations use a shortcut to this file, then this needs to be placed into the location of the existing **CABS4W.exe** and renamed accordingly.

If the Workstations have a copy of this file locally that they use to access CABS, then this needs to be loaded on the Workstations individually.

It is recommended that you take a backup of the existing file beforehand.

3.5.2 New Workstations

For Workstations that have never had CABS installed on them before you must run the **crystal11dllsetup32bit.msi** or **crystal11dllsetup64bit.msi** install and set the Registry Setting using the **CABS_Reg_Edit.exe** program as provided in the V7_Utils Folder.

3.6 Licensing

CABS V7 requires a new License. When you want to use CABS for the first time, you are prompted to licence the product. A product key can be given at that time by contacting the Business Careware Support Desk on 0800 064 2023 who will issue a key over the phone.

If you are upgrading out of hours, then a key can be generated and supplied in the form of a SQL Script.

N.B. CABS v7.0 informs all users when the licence is about to expire. The default config setting for the notification is 30 days.

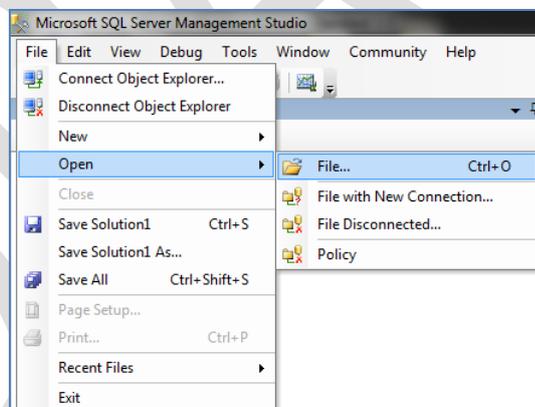
(To change this please see 1.2.1 [FEATURES AND FUNCTIONALITY...](#) section above under System Manager – Licence Messaging)

3.7 How Do I..

3.7.1 ...Run The CABS Update Database Script?

Based on a SQL Server 2008 Installation:

1. In SQL Server Management Studio, click on the CABS Database to highlight it as the selected Database.
2. Then, click on File → Open → File...



3. Select the desired script to run from the saved location. The file will load into the Query Window.
4. Click “! Execute”



5. Repeat steps 1-4 for all Scripts.

3.8 CABS V7.1 Upgrade From CABS 6.2 Task List

3.8.1 Server Install

Task	Description	Req'd
01	Run the <i>V7_Server_Update_627CR11.msi</i> install	*
02	Copy the new V7 files into the Live directories	*
03	Run the Scripts against the CABS Database	*

3.8.2 Workstation Install – Existing CABS Machines

Task	Description	Req'd
01	Install .NET Framework 4.5.1. or later.	
02	Supply access to the <i>CABS4W_V7.exe</i> program, either Locally or Shared	*

3.8.3 Workstation Install – New CABS Machines

Task	Description	Req'd
01	Install .NET Framework 4.5.1. or later.	
02	Run the <i>crystal11dllsetup32bit.msi</i> or <i>crystal11dllsetup64bit.msi</i> install	*
03	Edit the Registry Key using the <i>CABS_Reg_Edit.exe</i> program.	*
04	Supply access to the <i>CABS4W_V7_W7.exe</i> program, either Locally or Shared	*

3.9 CABS V7.1 Upgrade From CABS 7.0 Task List

4 Database Changes Between CABS 6.2 and 7.0

4.1 DB Objects Removed

Type	Object Name

4.2 DB Objects Added

Type	Object Name

4.3 DB Objects Updated

Type	Object Name

5 Database Changes Between CABS 7.0 and 7.1

5.1 DB Objects Removed

Type	Object Name

5.2 DB Objects Added

Type	Object Name

5.3 DB Objects Updated

Type	Object Name

6 Trouble Shooting and Getting Help

6.1 Installation Troubleshooting

6.1.1 “I Am Told I Need To Re-License CABS Even Though I Have a Valid License”

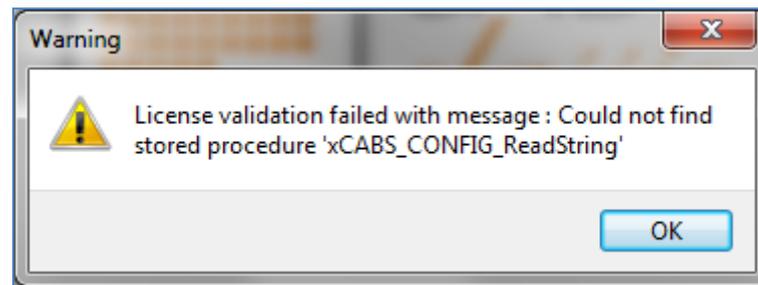
If CABS prompts you to re-license even if you have a valid License, please check that the Regional Settings for the Workstation has a Standard Format of **English (United Kingdom)** and a **Short Date** Format of dd/mm/yyyy.

For Windows 7 Workstations, this will need to be changed twice, i.e. set it to something other than **English (United Kingdom)**, apply the changes, set it back to **English (United kingdom)** and apply the changes again. (This is a known issue with Windows 7).

6.1.2 “CABS Informs Me That The “License Validation Failed”

If CABS shows you the following message when attempting to log in, then it appears that

- a. The Registry Setting that points to the CABS Shared Directory has not been set, is incorrect or you do not have access to it or
- b. The *CABS_MSSQL_DATABASE_V7.sql* Script has not been run against the CABS Database.

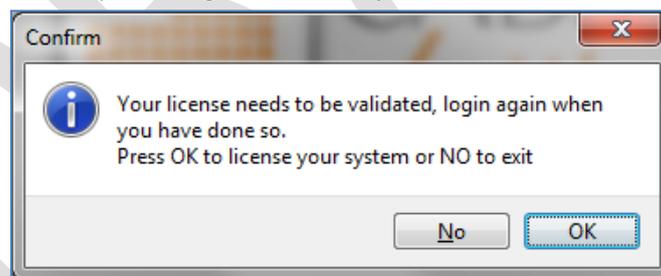


Contact your System Support team first, and then call the Business Careware Support Desk on **0800 064 2023** for assistance, if required.

6.2 Upgrade Troubleshooting

6.2.1 “I Am Told That My License “Needs To Be Validated””

If CABS shows you the following message when attempting to log in, then you must contact Business Careware so that a Licence Key can be generated for you.



Contact your System Support team first, and then call the Business Careware Support Desk on **0800 064 2023** for assistance, if required.

6.2.2 “I Cannot Run Reports”

If, when you try and run a Report, nothing happens, then it appears that the *RunReportApp.** or associated files have not been placed into the Shared Data directory for CABS.

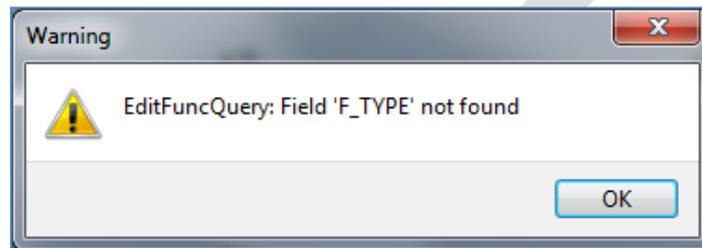
Contact your System Support team first, and then call the Business Careware Support Desk on **0800 064 2023** for assistance, if required.

6.2.3 “I Get An Error Message When Running Reports

If, when you try and run a Report, you get a Crystal Reports Engine Errors, then contact the Business Careware Support Desk on **0800 064 2023**

6.2.4 “I Receive General Error Messages About Missing Objects When Using CABS V7”

If CABS shows you messages similar to the one below, then it may be that your CABS Database Schema wasn't in-line with the Latest Version of V7.



Call the Business Careware Support Desk on **0800 064 2023** who will supply an additional update Script to resolve these issues.

6.3 Contacting Technical Support

Before you contact our technical support staff, please have the following information available:

Your name, title, company name, phone number, and email address

Operating system and version number

Product name and release version

Problem description, including...

- its extent (e.g. just a single user, a department or everybody),
- whether this occurs in a live or test environment,
- an idea of its urgency/business impact,
- whether something has changed that might have caused the problem (e.g. a new PC, a new user, a change of operating system) and
- the steps to take to recreate the problem

Hours: 9:00 AM to 5:30 PM PST (Monday-Friday, except Public Holidays)

Email: helpdesk@businesscareware.co.uk

Telephone: 0800 064 2023 (Outside UK +44 (0)114 303 0422 or via Australia +61